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1. Will 2021 graduates still get their complimentary regalia since there won't be an in-person graduation ceremony?
Complimentary regalia will not be provided.
 2. Will I need to return my tablet and laptop to IU when the school closes?
Students may retain their laptop and tablet.
 3. Will all of my credits transfer to a new school?
Credits completed in the same program of enrollment will transfer to one of the teach-out partners. Students who decide to change programs will need to speak with the admissions consultant at the new school regarding transfer credit awards.
 4. What will happen to the IU Alumni Association?
The IU Alumni Association will no longer be supported by IU, but you can certainly reach out to other graduates to create networking associations.
 5. What happens to students who were dismissed, on probation, LOA, or waiting for re-entry from IU at the time the school closes?
Any student who was not active at the time IU closed will be eligible to seek admission from one of the teach-out partners. Admission is not guaranteed; however, if granted, credits completed during enrollment at IU will be awarded.
 6. Can I get my loans forgiven because IU is closing?
Please see the Consumer Information included as an attachment to the Options Letter.
 7. Why didn't the school say anything about the lay-offs sooner? Why the wait?
We believed the USDOE would follow their regulations and timely process the TIV funds owed to students. That has not happened. We have been working since May to get those funds. The USDOE has not indicated any time frame for which they will pay and as a result we no longer have the funds to provide services at the level students deserve.
 8. I'm supposed to graduate in September 2021. If IU closes before then, what school will be on my diploma?
Any graduate who completes their degree after August 2, 2021 will be issued a diploma by the school through which they completed their degree.
 9. As an IU graduate, I'm supposed to be able to audit/re-take courses I took when earning my degree; what will happen to that service if IU no longer exists?
As the University will no longer be offering courses, we can no longer offer that benefit.
 10. As an IU graduate, I'm entitled to lifetime support from Career Services; what happens to that if IU closes?

The leadership team is working on a solution to provide outside support for unplaced graduates. Any student who transfers to one of IU's teach out partners will receive career services from that entity.

11. How does the school closure affect students using military benefits?
Students attending school utilizing military benefits will be invited to transfer to one of the teach-out partners and continue their benefits. Both schools participate in the veterans benefit programs.
12. What happens to the students in the middle of their externships when IU closes?
Students in externship will be invited to transfer, complete their externship hours, and graduate with their Medical Assisting AOS through one of the teach-out partners.
13. Will students be given complimentary official copies of their transcripts when IU closes?
If a student transfers to one of the teach out partners, all records will also be transferred and therefore a transcript won't be needed. If a transcript is needed for transfer to an outside institution, please see the Transcript option on our website.
14. Whom do I contact at the new school to review my specific circumstances?
This information is provided in the Options letter being sent to each student as a DocuSign form.
15. How does this impact my financial aid?
Financial Aid will be available at the teach out institutions. At the end of this module a refund calculation will be made, and any unearned tuition will be returned to the US DOE.
16. What if I have a scholarship?
If you are transferring, you can contact your new institution to find out what scholarships are available.
17. Can I go to another school accredited by SACS because the two schools we are transferring students to a SACS accredited school?
Students are welcome to seek admission at any college or university. Acceptance, both of the student and of any submitted transfer credits, is always up to the receiving institution. We do not guarantee the award of transfer credits for any institution; however, our teach-out partners have signed an agreement to allow the transfer into their programs.
18. Since the school was on HCM2, will I owe tuition for the months that IU did not receive my financial aid?
No.
19. Who else can I contact with questions?
Please contact wehearyou@independence.edu.
20. Once the student signs the DocuSign form to transfer to one of the teach-out partner schools, what is the timeframe for when they will be contacted?

Contacts will begin next week. Please complete the interest form on the website provided by one of the teach-out partners.

21. What will happen if students don't sign the DocuSign form?
Student will be withdrawn if they choose not to sign the Options form. If a student decides in the future that they wish to pursue admission with our teach-out partners the credits will still be honored, but other components of the transfer benefits may not be in place. Seeking admission at any other school is also an option, but we do not guarantee the transferability of credits.
22. How long will students have to complete the DocuSign form?
Students need to complete the form no later than August 13th to have the full benefit of the teach-out partner options.
23. How long will Canvas be accessible?
Canvas will remain accessible for thirty days.
24. What will the process for diplomas be for students who graduate this module (as of 8/1)?
There is no change to the process at this time. For students who complete their program at the conclusion of Mod 7, they will receive their diploma per normal practice.
25. I have a student who was waiting to re-enter. What should I tell them?
Please provide a list of students waiting for re-entry to the Leadership Team so it can be sent to the appropriate teach-out partner for their admissions team to contact.
26. I have graduates who wanted to utilize the lifelong learning benefit. How will they be notified the school is closing?
We will update the website to let reflect our closure and the communicate that lifelong learning benefits are no longer available.
27. Are EduPlan loans going to be forgiven? What about late payments/other old charges?
There is no loan forgiveness from CEHE, all accounts receivable and Eduplan loans remain valid unless adjusted for a dropped student, then the new balance will be due.

Eduplan loans for dropped and graduate students are still valid, no change to current payments or process. We will update this for Graduate balances once the asset purchase agreement is completed.
28. Who will be around to collect payments?
We will have accounting staff to process payments at the corporate address.
29. If laptops are currently in office and being repaired, what is being happened if the doors suddenly close?
We will provide staff to address this issue.
30. If a student needs a laptop to be turned in before going to another school, are they able to ship it to us or are we telling them to ship it to another school?

Students are permitted to retain their laptops and other equipment, regardless of which option they choose.